

RESPONDING TO COVID-19 OUTBREAK

An Update



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From the Desk of the CEO

COVID-19 in its unparalleled capacity has challenged the whole world, with no vaccine and an overwhelmed health system, adding to the anguish. The pandemic has transformed the way people mingle, socialize, and even conduct business. It is imperative that this new normal is embraced for efficient containment of the infection. While the lockdown has helped slow down the spread of the viral infection, it has also helped concoct the healthcare system by means of infrastructure development, capacity building of service providers and by preparing communities to tackle the outbreak, it is evident that a further rise in COVID-19 cases is expected as the country enters into the unlock mode. While the Centre and State governments are toiling hard to fight this deadly disease, we stand committed to support the system in all possible ways.

WISH works to scale innovations for an equitable healthcare system and make quality primary healthcare available and accessible to underserved populations. We do this by playing a facilitative role within the healthcare ecosystem to ensure need based, high potential innovations are identified, supported and scaled up within the public health service delivery system.

Situational Report on India at a Glance (As of 22nd July 2020)

- Total number of COVID 19 cases across India: **1.19 Million**
- A total number of active COVID 19 cases across India: **0.4 Million**
- Total number of Discharged/Migrated COVID 19 cases across India: **0.75/1 Million**
- A total number of deaths due to COVID-19 across India: **0.028 Million**

WISH Footprint and COVID-19 Response

The focus areas of WISH's COVID-19 response is:

- Health system strengthening
- Healthcare service delivery and human resources
- Financing, policy, and governance
- Community behavioral change initiatives



Snapshot of State-wise COVID-19 Response by WISH Foundation

Rajasthan



Establishing control rooms for strategizing & overseeing COVID mitigation measures

Capacity building of health workers: Over 430 (four hundred thirty) healthcare providers are trained through digital platforms on COVID-19 guidelines, Infection, Prevention and Control (IPC) and social distancing norms.

Surveillance & Contact Tracing: Of the 3.7 million members surveyed through home visits over 16,082 cases were found to have ILI symptoms where 0.129 million were high-risk cases.

Digital Health Initiative: Consults and diagnostic through telemedicine/POCDs: 0.1 million over consults were undertaken, 45,102 screening for COVID wherein 10,538 OPD patients had COVID symptoms

Delhi

Aam Aadmi Mohalla Clinic (AAMC) Update

Virtual training sessions on COVID-19 for AAMCs doctors of 4 districts i.e South, West South East, and South West were undertaken on 5th July 2020. Total of 177 (one hundred seventy seven) participants across 4 districts in 4 batches attended the training program. Participants had undergone pre and post-tests as well.



Following topics got covered during the training:

- Global and national update
- Epidemiology of COVID 19
- Community Surveillance
- IPC initiatives
- Recent initiatives on isolation and quarantine
- Stigma and discrimination

OPD through Digital platform:

In the past quarter i.e. April to June 2020 LEHS|WISH has been supporting the Govt. of NCT of Delhi through EHR for first phase AAMCs which has provided primary healthcare services to 0.5 million patients through the mHealth platform under SCALE Delhi. The ratio of male and female beneficiaries has been 48:52.

Management support to 450+ AAMCs:

WISH field team supported with AAMC staff to minimize the possibility of spreading the coronavirus in the clinics as well as in the catchment communities with innovative, initiatives, and multiple supportive activities

Following major activities were facilitated through the field team:

Sanitization drive for Aam Aadmi Mohalla Clinic (AAMC)

Rewarding patients for maintaining physical distancing during OPDs and other daily activities.

Patients counselling with key messages on COVID 19

Support with supply of safety measures such as masks, gloves, etc at clinics.

Facilitation of interim placements of AAMCs staff.

Community awareness.

Madhya Pradesh



0.5 million Tele-Medicine calls in 51 districts were achieved between April 1 to July 20, 2020 a total of 0.14 million Home quarantined people were followed up through phone calls

WISH provided support to establish and operationalize E-Sanjeevani OPD for Non-COVID patients/cases. 75 doctors of 51 districts got trained on the entire module of E-Sanjeevani.

500 (five hundred) consultations were achieved between May 2, 2020 to July 20, 2020

A total of 8,097 pregnant women were counselled through Tele-calling in the COVID affected districts/areas between June 10 to July 20, 2020. Out of the total, 4,020 were found high risk HRPW WISH team reached them with COVID protection information and messages

WISH facilitated case discussion of COVID with comorbidities with support of the State Expert Committee that includes faculty from AIIMS, GMC Bhopal, and WISH along with NCD division. A similar expert committee meeting was also facilitated with the Maternal Health division.

Online training and webinars were facilitated and till June 2020, more than 1,450 participants, which included district, block, and sub-block-level staff, have undergone various COVID and Non-COVID training

Assam

WISH has fast-tracked the use of technology for outreach services to evade home visit amid COVID 19 and scaled up activities in all 20 tea gardens of building the capacity of service providers, containment strategy rolls out and setting off isolation wards in APPL's tea garden hospitals Capacity building: 605 (six hundred five) Health workers and community leaders across the facility of Kamrup metro and tea estates incapacitated



Preparation of isolation ward in Smart clinic of tea estates including RHRC Chabua

Out of the 22,701 OPD patients screened, 1,288 people were found to have flu-like symptoms they were advised and counselled as per guidelines.

Uttar Pradesh



A total of 20 government doctors and 238 (two hundred thirty eight) health personnel including paramedics got trained. A total of 78 private sector health service providers (8 Specialist Doctors 10 Pharmacists, 3 Lab Technicians, and 57 Paramedics) were trained in 5 batches this month.

Distribution of training material and IEC - Pocket booklet (4,000), posters (4,000), flyers (5,000), stickers and WhatsApp messages (6) highlighting the designated health facility as part of social behaviour change communication for services providers and community.

LEHS|WISH provided triple-layer medical mask (10,000), latex examination gloves (10,000), hand sanitizer bottles (5,000), N-95 masks (2,000), goggles (2,000), face shield (2,000) and a full complement of PPE 1,500 (including foot cover, a gown of 80-100 GSM, head cap, N-95 mask, goggle, Gloves) to UPHCs, District Hospital, and Mahila Aspal.

Active surveillance by Community Mobilisers-The team facilitated 2,500 home visits for quarantine and contact tracing across 23 UPHCs. Out of a total of 343 (three hundred forty three) cases, 89 active cases and a total of 241 (two hundred forty one) cases got discharged and 13 deaths recorded as on June 30, 2020.

Way Forward/Planned Interventions

WISH Foundation India will continue supporting the governments of Rajasthan, Delhi, Assam MP and UP in their COVID containment and mitigation measures, by:

- Setting up and the smooth functioning of COVID control rooms
- Overseeing the effective execution of geographic quarantine efforts
- Overseeing social distancing measures in community and adoption of hygiene practices
- Supporting community surveillance activity
- Conducting screening and facilitating testing of suspected cases per new testing guidelines from ICMR including point of care tests.
- Setting up the isolation ward at our health facilities in accordance with GOI guidelines
- Ensuring isolation, management and home quarantine of infected persons
- Facilitating telemedicine units
- Capacity building of health service providers amid evolving changing guidelines with the rollout of self-training modules for health care providers.
- Provision of PPE kits to health service providers and frontline health workers
- Community awareness and communication activities
- Digitization of healthcare facilities

Join us in the battle against COVID!!